

1 Jason K. Singleton State Bar #166170
2 **SINGLETON LAW GROUP**
3 **611 "L" Street, Suite A**
4 **Eureka, CA 95501**
(707) 441-1177
FAX 441-1533

5 Attorney for Plaintiff, JEFF HOHLBEIN

UNITED STATES DISTRICT COURT

NORTHERN DISTRICT OF CALIFORNIA

10 JEFF HOHLBEIN,) Case No. C-04-4160 MMC
11 Plaintiff,)
12 v.)
13 LARRY SEVERINSEN, an individual,)
14 CHEYENNE SEVERINSEN, an individual,)
and DOES ONE to FIFTY, inclusive,)
15 Defendants.)
16)
17)
Case No. C-04-4160 MMC
Civil Rights
COMPLAINT FOR INJUNCTIVE RELIEF
AND DAMAGES: DENIAL OF CIVIL
RIGHTS OF A DISABLED PERSON IN
VIOLATION OF THE AMERICANS WITH
DISABILITIES ACT OF 1990; VIOLATION
OF CALIFORNIA'S CIVIL RIGHTS
STATUTES
JURY TRIAL REQUESTED

19 Plaintiff JEFF HOHLBEIN complains of defendants LARRY SEVERINSEN,
20 CHEYENNE SEVERINSEN, and DOES ONE to FIFTY, inclusive, and alleges as follows:

JURISDICTION AND VENUE

22 1. The Court has jurisdiction of this action pursuant to 28 **USC** § 1331 for
23 violations of the **Americans with Disabilities Act of 1990**, (42 **USC** § 12101, et seq.)
24 Pursuant to pendant jurisdiction, attendant and related causes of action, arising from the
25 same facts, are also brought under California law, including, but not limited to, violations of
26 **California Health & Safety Code** § 19955, et seq., including **California Code of**
27 **Regulations**, Title 24, § 19959, **California Civil Code** §§ 51, 51.5, 52(a), 52.1, 54, 54.1,
28 54.3 and 55.

1 2. Venue is proper in this court pursuant to 28 **USC** § 1391(b) and is founded on
2 the fact that the real property which is the subject of this action is located in this district, at
3 Eureka, California, and that Plaintiff's causes of action arose in this district.

INTRODUCTION

5 3. **NICE AUTO** is located at 1537 4th Street, Eureka, California. Said automobile
6 dealership is owned and operated by defendants **LARRY SEVERINSEN, CHEYENNE**
7 **SEVERINSEN, and DOES ONE to FIFTY, inclusive.**

8 Defendants **LARRY SEVERINSEN, CHEYENNE SEVERINSEN, and DOES ONE to**
9 **FIFTY, inclusive,** operate an establishment for services to the public and at which
10 Defendants failed to provide barrier free access to said establishment in conformity with both
11 Federal and California legal requirements. Further, Defendants failed to provide compliance
12 as follows:

- a. There is no accessible parking space in the parking area, in violation of California Title 24 § 1129B and ADAAG 4.1.2.
 - b. There is no path of travel from the parking area to the entrance of the building that complies with California Title 24 § 1127B.1.
 - c. There is no accessible pedestrian path of travel from the sidewalks to the entrance of the building. The only pedestrian paths of travel from the sidewalks cross a driveway, and disabled customers not arriving by car would have to travel through traffic areas to reach the building entrance, in violation of ADAAG 4.1.2(1) and California Title 24 § 1114B.1.2.
 - d. There is no accessible entrance to the office, as there are three steps to the entrance, in violation of ADAAG 4.14.1.
 - e. The configuration of the lot does not allow sufficient clearance between all of the cars, as many of the cars are situated too close together, in violation of ADAAG 4.2, 4.3.

24 The above barriers interfered with Plaintiff's access of the facilities and continue to deter
25 Plaintiff from visiting said facilities, and as a legal result, Plaintiff **JEFF HOHLBEIN** suffers
26 violations of his civil rights to full and equal enjoyment of goods, services, facilities and
27 privileges, and has and will suffer embarrassment and humiliation.

FACTUAL ALLEGATIONS

1 4. Plaintiff **JEFF HOHLBEIN** is, and at all times relevant to this Complaint is, a
2 "physically handicapped person," "physically disabled person," and a "person with a
3 disability," as these terms are used under California law and under federal laws including,
4 but not limited to, Title III of the **Americans with Disabilities Act of 1990**. (The terms
5 "physically handicapped person," "physically disabled person," and a "person with a
6 disability" will be used interchangeably throughout this Complaint.) Plaintiff is a "person with
7 a disability," as defined by all applicable California and United State's laws. Plaintiff **JEFF**
8 **HOHLBEIN** is severely limited in the use of his legs.

9 5. Defendants **LARRY SEVERINSEN, CHEYENNE SEVERINSEN, and DOES**
10 **ONE to FIFTY, inclusive**, at all times relevant herein were and are the owners and
11 operators; lessors and/or lessees, franchisers and/or franchisees, of public facilities known
12 as the "**NICE AUTO**," located at Eureka, California, subject to the requirements of California
13 state law requiring full and equal access to public facilities pursuant to **California Health &**
14 **Safety Code** § 19955, et seq., **California Civil Code** §§ 51, 51.5, 52(a), 52.1, 54, 54.1, 54.3
15 and 55, and subject to Title III of the **Americans with Disabilities Act of 1990**, and to all
16 other legal requirements referred to in this Complaint. Plaintiff does not know the relative
17 responsibilities of defendants in the operation of the facilities herein complained of, and
18 alleges a joint venture and common enterprise by all such defendants.
19

20 6. Defendants **LARRY SEVERINSEN, CHEYENNE SEVERINSEN, and DOES**
21 **ONE to FIFTY, inclusive** (hereinafter alternatively referred to collectively as "defendants"),
22 at all times relevant herein were and are owners, possessors, builders and keepers of the
23 "**NICE AUTO**" in Eureka, California.

24 7. Defendants **LARRY SEVERINSEN, CHEYENNE SEVERINSEN, and DOES**
25 **ONE to FIFTY, inclusive** are the owners and operators of the subject "**NICE AUTO**" at all
26 times relevant to this Complaint. Plaintiff is informed and believes that each of the
27 defendants herein is the agent, employee or representative of each of the other defendants,
28 and performed all acts and omissions stated herein within the scope of such agency or

1 employment or representative capacity and is responsible in some manner for the acts and
2 omissions of the other defendants in legally causing the damages complained of herein, and
3 have approved or ratified each of the acts or omissions of each other defendant, as herein
4 described.

5 8. Plaintiff **JEFF HOHLBEIN** does not know the true names and capacities of
6 defendants **LARRY SEVERINSEN, CHEYENNE SEVERINSEN, and DOES ONE to FIFTY,**
7 **inclusive**, their business capacities, their ownership connection to the property and
8 business, nor their relative responsibilities in causing the access violations herein
9 complained of, and alleges a joint venture and common enterprise by all such defendants.
10 Plaintiff is informed and believes that each of the defendants herein, including DOES ONE to
11 FIFTY, inclusive, is the agent, ostensible agent, master, servant, employer, employee,
12 representative, franchiser, franchisee, joint venturer, partner, and associate, or such similar
13 capacity, of each of the other defendants, and was at all times acting and performing, or
14 failing to act or perform, with the authorization, consent, permission or ratification of each of
15 the other defendants, and is responsible in some manner for the acts and omissions of the
16 other defendants in legally causing the violations and damages complained of herein, and
17 have approved or ratified each of the acts or omissions of each other defendant, as herein
18 described. Plaintiff will seek leave to amend this Complaint when the true names,
19 capacities, connections and responsibilities of defendants **LARRY SEVERINSEN,**
20 **CHEYENNE SEVERINSEN, and DOES ONE to FIFTY, inclusive**, are ascertained.

21 9. Plaintiff is informed and believes that all named defendants, including DOES
22 ONE to FIFTY, inclusive, conspired to commit the acts described herein, or alternatively,
23 aided and abetted one another in the performance of the wrongful acts hereinafter alleged.

24 10. Defendants **LARRY SEVERINSEN, CHEYENNE SEVERINSEN, and DOES**
25 **ONE to FIFTY, inclusive**, are the owners and operators of the "NICE AUTO," located at
26 Eureka, California. This automobile dealership, including, but not limited to, parking spaces
27 and access aisles and access routes, are each a part of a "public accommodation or facility"
28 subject to the requirements of **California Health & Safety Code § 19955, et seq.**, and of

1 **California Civil Code** §§ 51, 52(a), 54, 54.1, *et seq.* On information and belief, this "NICE
2 **AUTO**" automobile dealership was constructed after 1990, which has subjected the "NICE
3 **AUTO**" automobile dealership to handicapped access requirements per **California Health &**
4 **Safety Code** § 19959, and applicable portions of **California Code of Regulations**, Title 24,
5 (the State Building Code).

6 11. On or about May 27, 2004, Plaintiff **JEFF HOHLBEIN**, visited the "NICE
7 **AUTO**" in Eureka, California for the purpose of making a purchase. Defendants **LARRY**
8 **SEVERINSEN, CHEYENNE SEVERINSEN, and DOES ONE to FIFTY, inclusive**, interfered
9 with Plaintiff's access to the "NICE AUTO" as set forth in Paragraph 3 above.

10 Said acts and omissions denied Plaintiff legal handicapped access to the "NICE
11 **AUTO**" according to federal and state law.

12 12. Plaintiff encountered and/or is informed and believes that the following
13 architectural barriers, which violate the requirements of the **California Code of Regulations**
14 Title 24 and **ADAAG**, existed and continue to exist thereby denying Plaintiff and those
15 similarly situated full and equal access to the subject public facility as set forth in Paragraph
16 3 above.

17 13. Defendants, and each of them, discriminated against Plaintiff **JEFF**
18 **HOHLBEIN** on the basis of his physical disability, and interfered with his access to the "NICE
19 **AUTO**" establishment, in violation of both California law including, but not limited to,
20 **California Civil Code** §§ 51, 51.5, 54, 54.1, and a violation of Title III, §302, the "Prohibition
21 of Discrimination" provision and §503, the "Prohibition Against Retaliation or Coercion"
22 provision of the **Americans with Disabilities Act of 1990**.

23 14. As a result of the actions and failure to act of defendants, and each of them,
24 and as a result of the failure to provide appropriate handicapped parking, proper
25 handicapped signage, and proper handicapped accessible entryways, and handicapped
26 accommodations, Plaintiff **JEFF HOHLBEIN** suffered and will suffer a loss of his civil rights
27 to full and equal access to public facilities, and further suffered and will suffer emotional
28 distress, mental distress, mental suffering, mental anguish, which includes shame,

1 humiliation, embarrassment, anger, chagrin, disappointment and worry, expectedly and
 2 naturally associated with a person with a physical disability being denied access to a public
 3 accommodation, all to his damages as prayed hereinafter in an amount within the jurisdiction
 4 of this court.

5 **I. FIRST CAUSE OF ACTION:**

6 **VIOLATION OF *THE AMERICANS WITH DISABILITIES ACT OF 1990***
 (42 **USC §12101 et seq.**)

7 15. Plaintiff repleads and incorporates by reference, as if fully set forth again
 8 herein, the allegations contained in paragraphs 1 through 14 of this Complaint and
 9 incorporates them herein as if separately replied.

10 16. Pursuant to law, in 1990 the United States Congress made findings per 42
 11 **USC § 12101** regarding persons with physical disabilities, finding that laws were needed to
 12 more fully protect 43 million Americans with one or more physical or mental disabilities; [that]
 13 historically society has tended to isolate and segregate individuals with disabilities; [that]
 14 such forms of discrimination against individuals with disabilities continue to be a serious and
 15 pervasive social problem; [that] the nation's proper goals regarding individuals with
 16 disabilities are to assure equality of opportunity, full participation, independent living and
 17 economic self-sufficiency for such individuals; [and that] the continuing existence of unfair
 18 and unnecessary discrimination and prejudice denies people with disabilities the opportunity
 19 to compete on an equal basis and to pursue those opportunities for which our free society is
 20 justifiably famous.

21 17. Congress stated as its purpose in passing the ***Americans with Disabilities***
 22 ***Act of 1990* (42 USC § 12102):**

23 It is the purpose of this act (1) to provide a clear and comprehensive
 24 national mandate for the elimination of discrimination against individuals with
 25 disabilities; (2) to provide clear, strong, consistent, enforceable standards
 26 addressing discrimination against individuals with disabilities; (3) to ensure that
 27 the Federal government plays a central role in enforcing the standards
 28 established in this act on behalf of individuals with disabilities; and (4) to invoke
 the sweep of Congressional authority, including the power to enforce the 14th
 Amendment and to regulate commerce, in order to address the major areas of
 discrimination faced day to day by people with disabilities.

1 18. As part of the ***Americans with Disabilities Act of 1990***, Public Law 101-336
 2 (hereinafter the “ADA”), Congress passed “Title III - Public Accommodations and Services
 3 Operated by Private Entities” (42 **USC** § 12181 et seq.). Among the public accommodations
 4 identified for purposes of this title were “a bakery, grocery store, clothing store, hardware
 5 store, shopping center, or other sales or rental establishment . . .”

6 19. Pursuant to 42 **USC** § 12182,

7 “**No individual shall be discriminated against on the basis of disability in**
 8 **the full and equal enjoyment of the goods, services, facilities, privileges,**
 9 **advantages, or accommodations of any place of public accommodation by any**
person who owns, leases (or leases to), or operates a place of public
accommodation.”

10 20. Among the general prohibitions against discrimination were included in 42 **USC**
 11 §12182(b)(1)(A)(i):

12 **Denial of participation.** It shall be discriminatory to subject an
 13 individual or class of individuals on the basis of a disability or disabilities of
 14 such individual or class, directly, or through contractual, licensing, or other
 15 arrangements, to a denial of the opportunity of the individual or class to
 16 participate in or benefit from the goods, services, facilities, privileges,
 17 advantages, or accommodations of an entity.

18 21. Among the general prohibitions against discrimination were included in 42 **USC**
 19 §12182(b)(1)(E):

20 **Association --** It shall be discriminatory to exclude or otherwise deny
 21 equal goods, services, facilities, privileges, advantages, accommodations, or
 22 other opportunities to an individual or entity because of the known disability of
 23 an individual with whom the individual or entity is known to have a relationship
 24 or association.

25 The acts of defendants set forth herein were a violation of Plaintiff’s rights under the ADA,
 26 Public Law 101-336, and the regulations promulgated thereunder, 28 **CFR** Part 36 et seq.

27 22. Among the general prohibitions against discrimination were included in 42
 28 **USC** § 12182(b)(2)(A)(i) and 42 **USC** § 12182(b)(2)(A)(ii):

29 **Discrimination.** For purposes of subsection (a), discrimination includes

30 -

31 (i) the imposition or application of eligibility criteria that screen out or

1 tend to screen out an individual with a disability or any class of individuals with
 2 disabilities from fully and equally enjoying any goods, services, facilities,
 3 privileges, advantages, or accommodations, unless such criteria can be shown
 4 to be necessary for the provision of the goods, services, facilities, privileges,
 5 advantages, or accommodations being offered;

6 (ii) a failure to make reasonable modifications in policies, practices, or
 7 procedures, when such modifications are necessary to afford such goods,
 8 services, facilities, privileges, advantages, or accommodations to individuals
 9 with disabilities, unless the entity can demonstrate that making such
 10 modifications would fundamentally alter the nature of such goods, services,
 11 facilities, privileges, advantages, or accommodations.

12 23. Plaintiff alleges that constructing the eligibility requirements, policies, practices
 13 and procedure for entry to the "**NICE AUTO**" facility by persons with disabilities and their
 14 companions as established by the defendants can be simply modified to eliminate disparate
 15 and discriminatory treatment of persons with disabilities by properly constructing barrier free
 16 handicapped access for safe and full and equal enjoyment of the "**NICE AUTO**" as that
 17 enjoyed by other people.

18 24. The specific prohibition against retaliation and coercion is included in the
 19 **Americans With Disabilities Act of 1990** § 503(b) and the *Remedies and Procedures* in §
 20 503(c):

21 (b) Interference, Coercion, or Intimidation. - It shall be unlawful to
 22 coerce, intimidate, threaten, or interfere with any individual in the exercise or
 23 enjoyment of, or on account of his or his having exercised or enjoyed, or on
 24 account of his or his having aided or encouraged any other individual in the
 25 exercise or enjoyment of, any right granted or protected by this Act.

26 (c) Remedies and Procedure. - The remedies and procedures available
 27 under sections 107, 203, and 308 of this Act shall be available to aggrieved
 28 persons for violations of subsections (a) and (b), with respect to Title I, Title II
 and Title III, respectively.

29 25. Among the specific prohibitions against discrimination were included, in 42
 30 **USC** § 12182(b)(2)(a)(iv), "A failure to remove architectural barriers, and communications
 31 barriers that are structural in nature, in existing facilities...where such removal is readily
 32 achievable;" and (v) "where an entity can demonstrate that the removal of a barrier under
 33 clause (iv) is not readily achievable, a failure to make such goods, services, facilities,
 34 privileges, advantages, or accommodations available through alternative methods if such
 35

1 methods are readily achievable." The acts of Defendants set forth herein were a violations
2 of Plaintiff's rights under the "ADA," Public Law 101-336, and the regulations promulgated
3 thereunder, 28 **CFR** Part 36, *et seq.*

4 26. The removal of the barriers complained of by Plaintiff as hereinabove alleged
5 were at all times after 1990 "readily achievable." On information and belief, if the removal of
6 all the barriers complained of here together were not "readily achievable," the removal of
7 each individual barrier complained of herein was "readily achievable."

8 27. Per 42 **USC** § 12181(9), "The term 'readily achievable' means easily
9 accomplishable and able to be carried out without much difficulty or expense." The statute
10 and attendant regulations define relative "expense" in relation to the total financial resources
11 of the entities involved, including any "parent" companies. Plaintiff alleges that properly
12 repairing each of the items that Plaintiff complains of herein is readily achievable, including,
13 but not limited to, correcting and repairing the items set forth in Paragraph 3 above.

14 The changes needed to remove barriers to access for the disabled were and are
15 "readily achievable" by the defendants under standards set forth under 42 **USC** § 12181 of
16 the **Americans with Disabilities Act of 1990**. (Further, if it was not "readily achievable" for
17 defendants to remove all such barriers, defendants have failed to make the required services
18 available through alternative methods, although such methods are achievable as required by
19 42 **USC** §12181(b)(2)(a)(iv), (v).)

20 28. Pursuant to the **Americans with Disabilities Act of 1990**, §308 (42 **USC** §
21 12188 *et seq.*), Plaintiff is entitled to the remedies and procedures set forth in the **Civil**
22 **Rights Act of 1964** §204(a), (42 **USC** § 2000a-3(a)), as Plaintiff is being subjected to
23 discrimination on the basis of disability in violation of this title and/or Plaintiff has reasonable
24 grounds for believing that he is about to be subjected to discrimination in violation of
25 **Americans With Disabilities Act of 1990** §302. Plaintiff cannot return to or make use of
26 the public facilities complained of herein for the purpose of entry and provision of goods and
27 service so long as defendants continue to apply eligibility criteria, policies, practices and
28 procedures to screen out and refuse to allow entry and service to persons with disabilities

such as Plaintiff.

29. Defendants', and each of their acts and omissions of failing to provide barrier
free handicapped access for Plaintiff, were tantamount to interference, coercion or
intimidation pursuant to ***Americans With Disabilities Act of 1990*** §503(b) (now 42 **USC** §
12203):

It shall be unlawful to coerce, intimidate, threaten, or interfere with any individual in the exercise or enjoyment of, or on account of his or his having encouraged any other individual in the exercise or enjoyment of, any right granted or protected by this Act.

30. Per ***Americans With Disabilities Act of 1990*** § 308(a)(1) (now 42 **USC** § 12188), "Nothing in this section shall require a person with a disability to engage in a futile gesture if such person has actual notice that a person or organization covered by this title does not intend to comply with its provisions." Pursuant to this last section, Plaintiff, on information and belief, alleges that defendants have continued to violate the law and deny the rights of Plaintiff and other disabled persons to access this public accommodation for the purpose of making a purchase. Therefore, Plaintiff seeks injunctive relief pursuant to §308(a)(2),

...Where appropriate, injunctive relief shall also include requiring the provision of an auxiliary aid or service, modifications of a policy, or provision of alternative methods, to the extent required by this title."

31. Plaintiff seeks relief pursuant to remedies set forth in § 204(a) of the ***Civil Rights Act of 1964*** (42 **USC** § 2000a-3(a), and pursuant to federal regulations adopted to implement the ***Americans with Disabilities Act of 1990***, including, but not limited to, an order granting injunctive relief and attorneys' fees. Such attorneys' fees, "including litigation expenses and costs," are further specifically provided for by §505 of Title III.

II. SECOND CAUSE OF ACTION

BREACH OF STATUTORY PROTECTIONS FOR PERSONS WITH PHYSICAL DISABILITIES (***California Health & Safety Code*** § 19955, et seq.)

32. Plaintiff repleads and incorporates by reference, as if fully set forth again herein, the allegations contained in paragraphs 1 through 31 of this Complaint and

1 incorporate them herein as if separately replied.

2 33. ***California Health & Safety Code*** § 19955 provides in pertinent part:

3 The purpose of this part is to insure that public accommodations or
4 facilities constructed in this state with private funds adhere to the provisions of
5 Chapter 7 (commencing with Sec. 4450) of Division 5 of Title 1 of the
6 *Government Code*. For the purposes of this part “public accommodation or
7 facilities” means a building, structure, facility, complex, or improved area which
8 is used by the general public and shall include auditoriums, hospitals, theaters,
9 restaurants, hotels, motels, stadiums, and convention centers. When sanitary
10 facilities are made available for the public, clients or employees in such
11 accommodations or facilities, they shall be made available for the
12 handicapped.

13 34. ***California Health & Safety Code*** § 19956, which appears in the same
14 chapter as §19955, provides in pertinent part, “accommodations constructed in this state
15 shall conform to the provisions of Chapter 7 (commencing with Sec. 4450) of Division 5 of
16 Title 1 of the *Government Code...*” ***California Health & Safety Code*** § 19956 was
17 operative July 1, 1970, and is applicable to all public accommodations constructed or altered
18 after that date. On information and belief, portions of “NICE AUTO” and/or of its buildings,
19 were constructed and/or altered after July 1, 1970, and substantial portions of said building
20 had alterations, structural repairs, and/or additions made to such public accommodations
after July 1, 1970, thereby requiring said public accommodations and/or buildings to be
subject to the requirements of Part 5.5, ***California Health & Safety Code*** § 19955, et seq.,
upon such alteration, structural repairs or additions per ***California Health & Safety Code*** §
19959.

21 35. Pursuant to the authority delegated by ***California Government Code*** § 4450,
22 et seq., the State Architect promulgated regulations for the enforcement of these provisions.
23 Effective January 1, 1982, Title 24 of the ***California Administrative Code*** adopted the
24 California State Architect’s Regulations and these regulations must be complied with as to
25 any alterations and/or modifications of the “NICE AUTO” occurring after that date.
26 Construction changes occurring prior to this date but after July 1, 1970 triggered access
27 requirements pursuant to the “ASA” requirements, the ***American Standards Association***

1 **Specifications**, A117.1-1961. On information and belief, at the time of the construction and
2 modification of said building, all buildings and facilities covered were required to conform to
3 each of the standards and specifications described in the **American Standards**
4 **Association Specifications** and/or those contained in Title 24 of the **California**
5 **Administrative Code**, (now known as Title 24, **California Code of Regulations**.)

6 36. Public facilities, such as “**NICE AUTO**” are public accommodations or facilities
7 within the meaning of **California Health & Safety Code** § 19955, et seq.

8 37. It is difficult or impossible for persons with physical disabilities who use
9 wheelchairs, canes, walkers and service animals to travel about in public to use a
10 automobile dealership with the defects set forth in Paragraph 3 above as required by Title
11 24 of the **California Code of Regulations** and the **Americans with Disabilities Act**
12 **Access Guidelines (ADAAG)**. Thus, when public accommodations fail to provide handicap
13 accessible public facilities, persons with physical disabilities are unable to enter and use
14 said facilities, and are denied full and equal access to and use of that facility that is enjoyed
15 by other members of the general public.

16 38. Plaintiff **JEFF HOHLBEIN** and other similarly situated persons with physical
17 disabilities whose physical conditions require the use of wheelchairs, canes, walkers and
18 service animals are unable to use public facilities on a “full and equal” basis unless each
19 such facility is in compliance with the provisions of the **California Health & Safety Code** §
20 19955, et seq. Plaintiff is a member of that portion of the public whose rights are protected
21 by the provisions of **California Health & Safety Code** § 19955, et seq.

22 39. The **California Health & Safety Code** was enacted “[t]o ensure that public
23 accommodations or facilities constructed in this state with private funds adhere to the
24 provisions of Chapter 7 (commencing with §4450) of Division 5 of Title 1 of the **Government**
25 **Code**.” Such public accommodations are defined to include automobile dealerships.

26 40. Plaintiff is further informed and believes that as of the date of filing this
27 Complaint, Defendants have not made accessible the facilities at the subject automobile
28 dealership as set forth in Paragraph 3 above.

1 41. Plaintiff **JEFF HOHLBEIN** is informed and believes, and therefore alleges, that
2 Defendants **LARRY SEVERINSEN, CHEYENNE SEVERINSEN, and DOES ONE to FIFTY,**
3 **inclusive**, and each of them, caused the subject buildings constituting "**NICE AUTO**" to be
4 constructed, altered and maintained in such a manner that persons with physical disabilities
5 were denied full and equal access to, within and throughout said buildings and were denied
6 full and equal use of said public facilities, and despite knowledge and actual and
7 constructive notice to such Defendants that the configuration of the automobile dealership
8 and/or buildings was in violation of the civil rights of persons with physical disabilities, such
9 as Plaintiff. Such construction, modification, ownership, operation, maintenance and
10 practices of such public facilities are in violation of law as stated in Part 5.5, **California**
11 **Health & Safety Code** § 19955, et seq., and elsewhere in the laws of California.

12 42. On information and belief, the subject building constituting the public facilities
13 of "**NICE AUTO**" denied full and equal access to Plaintiff and other persons with physical
14 disabilities in other respects due to non-compliance with requirement of Title 24 of the
15 **California Code of Regulations** and **California Health & Safety Code** § 19955, et seq.

16 43. The basis of Plaintiff's aforementioned information and belief is the various
17 means upon which Defendants must have acquired such knowledge, including, but not
18 limited to, this lawsuit, other access lawsuits, communications with operators of other
19 automobile dealerships and other property owners regarding denial access, communications
20 with Plaintiff and other persons with disabilities, communications with other patrons who
21 regularly visit there, communications with owners of other businesses, notices and
22 advisories they obtained from governmental agencies through the mails, at seminars,
23 posted bulletins, television, radio, public service announcements, or upon modification,
24 improvement, alteration or substantial repair of the subject premises and other properties
25 owned by these Defendants, newspaper articles and trade publications regarding the
26 **Americans with Disabilities Act of 1990** and other access law, and other similar
27 information. The scope and means of the knowledge of each defendant is within each
28 defendant's exclusive control and cannot be ascertained except through discovery.

1 44. As a result of Defendants' acts and omissions in this regard, Plaintiff has been
2 required to incur legal expenses and hire attorneys in order to enforce his civil rights and
3 enforce provisions of the law protecting access for persons with physical disabilities and
4 prohibiting discrimination against persons with physical disabilities, and to take such action
5 both in his own interests and in order to enforce an important right affecting the public
6 interest. Plaintiff, therefore, seeks damages in this lawsuit for recovery of all reasonable
7 attorneys' fees incurred, pursuant to the provisions of the **California Code of Civil**
8 **Procedure** § 1021.5. Plaintiff additionally seeks attorneys' fees pursuant to **California**
9 **Health & Safety Code** § 19953 and **California Civil Code** §§ 54.3 and 55.

10 45. Defendants, and each of them, at times prior to and including May 27, 2004,
11 and continuing to the present time, knew that persons with physical disabilities were denied
12 their rights of equal access to all portions of this public facility. Despite such knowledge,
13 Defendants failed and refused to take steps to comply with the applicable access statutes;
14 and despite knowledge of the resulting problems and denial of civil rights thereby suffered
15 by Plaintiff **JEFF HOHLBEIN** and other similarly situated persons with disabilities, including
16 the specific notices referred to in paragraph 43 of this Complaint. Defendants have failed
17 and refused to take action to grant full and equal access to persons with physical disabilities
18 in the respects complained of hereinabove. Defendants and each of them have carried out
19 a course of conduct of refusing to respond to, or correct complaints about, denial of
20 handicap access. Such actions and continuing course of conduct by Defendants, evidence
21 despicable conduct in conscious disregard for the rights or safety of Plaintiff and of other
22 similarly situated persons, justifying an award of treble damages pursuant to **California**
23 **Civil Code** § 54.3.

24 46. Defendants' actions have also been oppressive to persons with physical
25 disabilities and of other members of the public, and have evidenced actual or implied
26 malicious intent toward those members of the public, such as Plaintiff and other persons
27 with physical disabilities who have been denied the proper access they are entitled to by
28 law. Further, Defendants' refusals on a day-to-day basis to correct these problems

1 evidence despicable conduct in conscious disregard for the rights of Plaintiff and other
2 members of the public with physical disabilities.

3 47. Plaintiff prays for an award of treble damages against Defendants, and each of
4 them, pursuant to ***California Civil Code*** § 54.3 in an amount sufficient to make a more
5 profound example of Defendants and discourage owners, operators, franchisers and
6 franchisees of other public facilities from willful disregard of the rights of persons with
7 physical disabilities.

8 48. As a result of the actions and failure of Defendants, and each of them, and as
9 a result of the failure to provide proper accessible public facilities, Plaintiff **JEFF HOHLBEIN**
10 was denied his civil rights, including his right to full and equal access to public facilities, was
11 embarrassed and humiliated, suffered physical, psychological and mental injuries and
12 emotional distress, mental distress, mental suffering, mental anguish, which includes
13 shame, humiliation, embarrassment, anger, chagrin, disappointment and worry, expectedly
14 and naturally associated with a person with a physical disability being denied access to a
15 public accommodation.

16 WHEREFORE, Plaintiff prays for damages as hereinafter stated.

17 **III. THIRD CAUSE OF ACTION**

18 VIOLATION OF CALIFORNIA'S CIVIL RIGHTS ACTS
(***California Civil Code*** §§ 54, 54.1 and 54.3)

19 49. Plaintiff repleads and incorporates by reference as if fully set forth again
20 herein, the allegations contained in paragraphs 1 through 48 of this Complaint and
21 incorporates them herein as if separately replied.

22 50. The public facilities above-described constitute public facilities and public
23 accommodations within the meaning of ***California Health & Safety Code*** § 19955 et seq.
24 and were facilities to which members of the public are invited. The aforementioned acts and
25 omissions of defendants, and each of them, constitute a denial of equal access to and use
26 and enjoyment of these facilities by persons with disabilities, including Plaintiff **JEFF**
27 **HOHLBEIN**. Said acts and omissions are also in violation of provisions of Title 24 of the
28 ***California Code of Regulations***.

1 51. The rights of Plaintiff, the entitlement of Plaintiff to full and equal access and
2 the denial by defendants of such rights and entitlements are set forth in **California Civil**
3 **Code** §§ 54, 54.1 and 54.3, to wit:

4 Individuals with disabilities shall have the same right as the...general
5 public to full and free use of the streets, highways, sidewalks, walkways, public
6 buildings, public facilities, and other public places. **California Civil Code** §
7 54(a).

8 Individuals with disabilities shall be entitled to full and equal access, as
9 other members of the general public, to accommodations, advantages,
10 facilities, and privileges of all common carriers, airplanes, motor vehicles,
11 railroad trains, motor buses, streetcars, boats, or any other public
12 conveyances or modes of transportation (whether private, public, franchised,
13 licensed, contracted, or otherwise provided), telephone facilities, adoption
14 agencies, private schools, hotels, lodging places, places of public
15 accommodation, amusement or resort, and other places to which the general
16 public is invited, subject only to the conditions and limitations established by
17 law, or state or federal regulation, and applicable alike to all persons.
California Civil Code § 54.1(a).

18 52. On or about May 27, 2004, Plaintiff **JEFF HOHLBEIN** suffered violations of
19 **California Civil Code** §§ 54 and 54.1 in that he was denied full and equal enjoyment of the
20 goods, services, facilities and privileges of said **NICE AUTO**, as set forth in paragraph 3
21 above.

22 Plaintiff was also denied full and equal access to other particulars, including, but not
23 limited to, those described hereinabove. Plaintiff was also denied use of facilities that he
24 was entitled to under Title III of the **Americans with Disabilities Act of 1990**.

25 53. As a result of the denial of full and equal enjoyment of the goods, services,
26 facilities and privileges of defendants' **NICE AUTO** due to the acts and omissions of
27 defendants, and each of them, in owning, operating and maintaining this subject public
28 facility, Plaintiff suffered violations of his civil rights, including, but not limited to, rights under
California Civil Code §§ 54, 54.1, and 54.3, and has and will suffer physical injury,
emotional distress, mental distress, mental suffering, mental anguish, which includes
shame, humiliation, embarrassment, anger, chagrin, disappointment and worry, expectedly
and naturally associated with a disabled person's denial of full and equal enjoyment of

1 goods, services, privileges, etc. all to his damages as prayed hereinafter in an amount within
2 the jurisdiction of the court. Defendants' actions and omissions to act constituted
3 discrimination against Plaintiff on the sole basis that Plaintiff was physically disabled.

4 54. Plaintiff seeks damages for the violation of his rights as a disabled person on
5 or about May 27, 2004, according to proof, pursuant to **California Civil Code** § 54.3,
6 including a trebling of all statutory and actual damages, general and special, available
7 pursuant to **California Civil Code** § 54.3(a).

8 55. As a result of defendants' acts and omissions in this regard, Plaintiff **JEFF**
9 **HOHLBEIN** has been required to incur legal expenses and hire attorneys in order to enforce
10 his rights and enforce provisions of the law protecting the full and equal enjoyment of goods,
11 services, facilities, privileges of public facilities by the disabled, and those individuals
12 associated with or accompanied by a person with disabilities, and prohibiting discrimination
13 against the disabled. Plaintiff, therefore, seeks recovery in this lawsuit for all reasonable
14 attorneys' fees incurred pursuant to the provisions of **California Civil Code** § 54.3.
15 Additionally, Plaintiff's lawsuit is intended not only to obtain compensation for damages to
16 Plaintiff, but also to compel the defendants to make their goods, services, facilities and
17 privileges available and accessible to all members of the public with physical disabilities,
18 justifying public interest attorneys' fees pursuant to the provisions of **California Code of**
19 **Civil Procedure** § 1021.5.

20 56. The acts and omissions of defendants in failing to provide the required
21 accessible facilities subsequent to the enactment date and compliance date of the
22 **Americans with Disabilities Act of 1990**, and refusal to make remedial modifications and
23 alterations to its handicapped parking, handicapped signage, pathways, and other elements
24 as hereinabove stated, after being notified by patrons before and after the time of Plaintiff's
25 visit and injuries, on or about May 27, 2004, and all times prior thereto with the knowledge
26 that persons with disabilities would enter defendants' premises, the reason given therefor,
27 was an established policy, practice and procedure of refusing and denying entry, thereby
denying services to a person with disabilities and the companions thereof, evidence malice

1 and oppression toward Plaintiff and other disabled persons.

2 57. Plaintiff seeks injunctive relief pursuant to **California Civil Code** § 55 to
3 require Defendants to comply with federal and state access regulations.

4 58. Defendants have failed to establish a nondiscriminatory criteria, policy,
5 practice and procedure for entry into said "**NICE AUTO**" as hereinabove described.

6 59. As a result of defendants' continuing failure to provide for the full and equal
7 enjoyment of goods, services, facilities and privileges of said "**NICE AUTO**" as hereinabove
8 described, Plaintiff has continually been denied his rights to full and equal enjoyment of the
9 subject automobile dealership, as it would be a "futile gesture" to attempt to patronize said
10 "**NICE AUTO**" with the discriminatory policy in place as hereinabove described.

11 60. The acts and omissions of defendants as complained of herein in failing to
12 provide the required accessible facilities subsequent to the enactment date and compliance
13 date of the **Americans with Disabilities Act of 1990** and refusal to make remedial
14 modifications and alterations to the architectural barriers as stated herein and in failing to
15 establish practices, policies and procedures to allow safe access by persons who are
16 disabled are continuing on a day-to-day basis to have the effect of wrongfully and willfully
17 excluding Plaintiff and other members of the public who are physically disabled, from full
18 and equal enjoyment of the subject "**NICE AUTO**" as hereinabove described. Such acts
19 and omissions are the continuing cause of humiliation and mental and emotional suffering of
20 Plaintiff in that these actions continue to treat Plaintiff as an inferior and second class citizen
21 and serve to discriminate against him on the sole basis that he is physically disabled.
22 Plaintiff is unable, so long as such acts and omissions of defendants continue, to achieve
23 full and equal enjoyment of the goods and services of said "**NICE AUTO**" as described
24 hereinabove. The acts of defendants have legally caused and will continue to cause
25 irreparable injury to Plaintiff if not enjoined by this court.

26 61. Wherefore, Plaintiff asks this court to preliminarily and permanently enjoin any
27 continuing refusal by defendants to permit entry to said "**NICE AUTO**" and to serve Plaintiff
28 or others similarly situated, and to require defendants to comply forthwith with the applicable

1 statutory requirements relating to the full and equal enjoyment of goods and services as
 2 described hereinabove for disabled persons. Such injunctive relief is provided by **California**
 3 **Civil Code** § 55. Plaintiff further requests that the court award statutory costs and
 4 attorneys' fees to Plaintiff pursuant to **California Civil Code** § 55 and **California Code of**
 5 **Civil Procedure** § 1021.5, all as hereinafter prayed for.

6 WHEREFORE, Plaintiff prays for compensatory damages, reasonable attorneys' fees
 7 and costs of suit, as allowed by statute and according to proof, and appropriate exemplary
 8 damages.

9 **IV. FOURTH CAUSE OF ACTION**

10 VIOLATIONS OF **UNRUH CIVIL RIGHTS ACT** (California Civil Code §§ 51 and 51.5)

11 62. Plaintiff repleads and incorporates by reference, as if fully set forth again
 12 herein, the allegations contained in paragraphs 1 through 61 of this Complaint and
 13 incorporates them herein as if separately replied.

14 63. Defendants' acts and omissions as specified with regard to the discriminatory
 15 treatment of Plaintiff **JEFF HOHLBEIN** on the basis of his physical disabilities, have been in
 16 violation of **California Civil Code** §§ 51 and 51.5, the **Unruh Civil Rights Act**, and have
 17 denied to Plaintiff his rights to "full and equal accommodations, advantages, facilities,
 18 privileges or services in all business establishments of every kind whatsoever."

19 64. **California Civil Code** § 51 also provides that "[a] violation of the right of any
 20 individual under the **Americans with Disabilities Act of 1990** (Public Law 101-336) shall
 21 also constitute a violation of this section."

22 65. **California Civil Code** § 51.5 also provides that

23 "[n]o business establishment of any kind whatsoever shall discriminate
 24 against, boycott, or blacklist, refuse to buy from, sell to, or trade with any
 25 person in this state because of the race, creed, religion, color, national origin,
 26 sex, disability of the person or of the person's partners, members,
 stockholders, directors, officers, managers, superintendents, agents,
 employees, business associates, suppliers, or customers."

27 66. As a result of the violation of Plaintiff's civil rights protected by **California Civil**

Code §§ 51 and, 51.5, Plaintiff is entitled to the rights and remedies of **California Civil Code** § 52, including a trebling of actual damages (defined by **California Civil Code** § 52(h) to mean “special and general damages”), as well as reasonable attorneys’ fees and costs, as allowed by statute, according to proof. Further, pursuant to paragraphs 11, 12, 13, 35 and 43, Plaintiff seeks appropriate exemplary damages under **California Civil Code** § 3294.

WHEREFORE, Plaintiff prays that this court award damages and provide relief as follows:

PRAYER FOR RELIEF

Plaintiff prays that this court award damages and provide relief as follows:

1. Grant injunctive relief requiring that defendants establish a non-discriminatory criteria policy, practice and procedure permitting entry into the **NICE AUTO** in Eureka, California, for the purpose of obtaining the goods and services accorded therein according to **California Civil Code** §§ 51, 51.5, 52, 54, 54.1, 54.3, and 55, *et seq.*, and Title III of the **Americans with Disabilities Act of 1990**, and grant injunctive relief requiring that Defendants repair and render safe to handicapped persons, and otherwise make handicapped-accessible, all public areas of the automobile dealership, including, but not limited to, each of the barriers to access identified in Paragraph 3, above, and make such facilities “readily accessible to and usable by individuals with disabilities,” according to the standards of Title 24 of the **California Administrative Code, California Health & Safety Code** § 19955 *et seq.*, and Title III of the **Americans with Disabilities Act of 1990** and the standards of **ADAAG**; and prohibiting operation of the **NICE AUTO**, located in Eureka, California, as a public facility until Defendants provide full and equal enjoyment of goods and services as described hereinabove to physically disabled persons, including Plaintiff:

2. General damages according to proof:

3. Statutory and "actual" damages, including general damages and special damages, according to proof, pursuant to ***California Civil Code*** §§ 52, and 54.3, and that these damages be trebled:

- 1 4. Prejudgment interest on all compensatory damages;
- 2 5. Punitive and exemplary damages pursuant to the standards and purposes of
- 3 **California Civil Code § 3294;**
- 4 6. Remedies and Procedures available under **Americans with Disabilities Act**
- 5 **of 1990 §§ 107, 203 and 308;**
- 6 7. Award Plaintiff all litigation expenses, all costs of this proceeding and all
- 7 reasonable attorneys' fees as provided by law, including, but not limited to, those
- 8 recoverable pursuant to the provisions of **California Civil Code §§ 52, 54.3, and 55,**
- 9 **California Code of Civil Procedure § 1021.5, and Americans with Disabilities Act of**
- 10 **1990 §308 of Title III; and**
- 11 8. Grant such other and further relief as the court may deem just and proper.

SINGLETON LAW GROUP

Dated: September 27, 2004

Jason K. Singleton, Attorney for
Plaintiff, **JEFF HOHLBEIN**

REQUEST FOR JURY TRIAL

Plaintiff hereby requests a jury for all claims for which a jury is permitted.

SINGLETON LAW GROUP

Dated: September 27, 2004

Jason K. Singleton, Attorney for
Plaintiff, **JEFF HOHLBEIN**